

DR!PSTOP Guarantee

This guarantee applies to DR!PSTOP manufactured and sold by Filc d.d.

- 1. The guarantee is valid for a period of 20 years from the invoice date.
- 2. DR!PSTOP is manufactured to be used as a self-adhesive condensation absorbing membrane suitable to be applied to metal sheets used in roofs and walls.
- 3. FILC d.d. guarantees that DR!PSTOP meets reasonable quality requirements taking account of the nature of the product. Minor deviations in weight, dimension, color and finishing are not deemed defects unless the parties have made express, specific agreements in this respect in writing.

This guarantee is valid for the adhesion of DR!PSTOP on a completely clean metal surface, under normal conditions and when it is used according to the instructions specified on the document FD7 "Quality agreement"

4. In the event of a complaint the customer must submit a claim based on a defect in the performance effected by FILC d.d. in a written document either within 15 days of delivery if the defect was visible upon delivery, or within 15 days of the time at which the customer could or should have reasonably discovered a defect, which was not visible upon delivery.

The writing shall contain clear evidence based on the customer's own records (invoice number, batch number, quantity) to prove that DR!PSTOP was used and that it was invoiced not more than twenty years before the date of the written complaint.

The customer must facilitate FILC d.d the access to inspect the claim and the availability to any relevant related information.

- 5. This guarantee applies only to the purchaser. Third parties shall not be entitled to enforce any right or to make any claim under this guarantee.
- 6. In the case that Filc d.d. shall find the complaint to be valid, Filc d.d. will respond in accordance with the articles set out in General Sales Conditions of Filc d.d. document; particularly in regards to Article 7.1 and 7.2.
- 7. The customer has legal rights under applicable national laws relating to the sale of consumer products. This guarantee does not affect those rights.
- 8. Slovenian law with the exclusion of the United Nations Convention on Contracts for the International Sale of Goods shall apply to this guarantee and to the contract of sale. Any disputes will be solved with good will and if it won't be possible, the governing material and processual law will be Slovenian at the Court of Ljubljana.